## Arctur

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Introduction

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## About Arctur

Arctur is a privately owned company specialising in advanced and innovative IT solutions, with a strong focus on R&D. For more than three decades, we have been spreading our passion for creativity and collaboration globally from our headquarters in Slovenia, driven by our goal to develop innovative solutions which change the world for the better. We don't follow the changes, we co-create them.

## Our competences

#### **Creativity and Innovation**

Beauty of merging research, science, art and business is in minds thinking and working as one.

#### Project management

Is what drives our organisation through constant progress and growth while being able to tackle and successfully execute operations no matter their scale and complexity.

#### HPC & DC management

Exceptional Cloud and HPC services on our own cutting-edge infrastructure with a team of experienced engineers.

#### Software design and development

Profound understanding and in-depth knowledge in complex IT software design and development enables us to innovate and always stay one step ahead.



## **Our Mission**

By mastering cutting-edge IT technologies, we inspire & empower organisations to reinvent themselves and co-create innovative products and services, contributing to a more sustainable and equitable future.



## R&D

## The largest private-owned HPC provider in

Central Europe.

#### 500+

years of combined experience.

#### 30+

European research projects over the last 15 years.

## Top 20 research institution in Slovenia.

AUTOMATED ASSESSMENT TOOL

# Measuring & improving readiness

Advanced readiness monitoring and individualised progress tracking of large respondent groups with **Automated Assessment Tool (AAT)** by Arctur.

## The Cost of Assumptions: Challenges of Stakeholder Monitoring

ΓΟΜΑΤΕΟ

ASSESSMENT

TOOL

- Subjective assumptions are problematic.
  - AAT makes it objective.
- Monitoring strategy implementation is hard.
  - AAT makes it easy.
- Stakeholder monitoring demands a lot of work.
  - AAT makes it automatic and fast.





- Objectively measure and monitor current status using data.
- Advance the maturity of each respondent via personalised automated reports.
- Define actions and take necessary steps: monitor effectiveness of actions.
- Individualise progress tracking.

## Empower respondents in their growth



#### WHO?

- Individuals (employees, local residents ... ),
- SMEs & large scale companies,
- public organisations,
- academic organisations,
- policy makers ...

#### **ANY TOPIC!**

- Digitalisation,
- sustainability and circularity,
- impact ...

## Benefits and results



#### Advanced data collecting tool

- Calibration of parameters and collection of quantitative and qualitative data.
- **Dual responses** for present circumstances and future projections.
- Ability to answer in multiple sessions with the option to skip or postpone difficult questions.



## Benefits and results



#### Automatically generated report

- **Comprehensive analysis** of current situation and future predictions **with personalised recommendation**s for each respondent.
- Management abstract with tailor-made visualisation of the results.



## Benefits and results



#### Analytics

- Advanced analytics and benchmarking: map of the readiness level of respondents.
- Possibility of comparison between different groups of respondents, geographic areas etc.
- Elimination of subjectivity and bias enables data-driven decision making.







#### **Digital Readiness Index (DRI)**

- Assessing the technology usage and capacity of tourism SMEs.
- Consisting of 44 questions.
- Available in **7 languages.**
- Developed within the Tourbit project (COSME).







#### Smart Destinations Index (SDI)

- Identifying strengths and areas for improvement in the "smart tourism" approach of tourism destinations.
- Developed within the **EU flagship project** Smart Tourism Destinations project.
- Consisting of 49 questions.
- Based on results, 49 selected tourism destinations around Europe are trained to develop goals and strategies for the future.







#### **Tourism Impact Model**

- Award-winning tool using real data to create an objective picture of the impact of tourism in a certain micro-location.
- Analysing several societal aspects (environment, economy, culture, and even collaboration), also acting as a digital twin of a tourist destination.
- 300+ indicators.
- Allowing **data-driven strategic planning** aligned with the UN Sustainable Development Goals.







#### **Environmental, Social and Governmental AAT**

- Measuring the sustainability performance and ESG orientation of SMEs.
- Consisting of 36 questions.
- Available in both English and a localised Slovenian version (the latter developed and deployed in cooperation with the Slovene Enterprise Fund).
- **Empowering SMEs** on their way to sustainability transformation.



## Project implementation



Create the content with a team of experts from Arctur who **have experience in setting up multiple tools** in different sectors.

#### Digital tool preparation process:

- 1. Creation of the working group of experts.
- 2. Selection of indicators with expert group and support of Arctur team.
- 3. Creation of the online questionnaire (questions and answers) and values for the generation of the report.
- 4. Translation into desired languages if required.
- 5. Implementation and deployment of the advanced digital tool by Arctur.
- 6. AAT official launch.